



Jonathan Hung Cao

Concept Artist | Illustrator

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SKILLS

Adobe After Effects
Adobe Illustrator
Adobe Premiere
Adobe Photoshop
Procreate
Zbrush

Character Design
Concept Art
Digital Painting
Environments
Illustration
Prop Design

EDUCATION

Bachelor of Arts (B.A.)
Business Marketing
MSU Denver
2014

ART COURSES

The Ultimate Guide to
Illustration: From
Beginner to Intermediate
By InHyuk Lee
2021

Advancing to Intermediate
Illustration: Steps after
Beginner Basics By InHyuk
Lee
2022

Marc Brunet's art School
2022

SUMMARY

Highly accomplished and self-motivated 2D artist with a comprehensive background in traditional and digital art, possessing over 10 years of experience in multimedia, marketing, digital design, and illustration. Skilled in working within deadline-driven and fast-paced environments, consistently delivering completed projects. An adaptable team player with exceptional collaborative and interpersonal skills, dedicated to achieving department goals. Seeking opportunities to enhance skills and expand knowledge in the entertainment art industry.

EXPERIENCE

Freelance Artist | Student

Aug. 2021 - Current

- Accomplished commission requests encompassing logo designs, graphics, and illustrations.
- Successfully completed art courses and projects, further refining drawing skills and deepening expertise in the concept art domain.

Technical Support Trainer

Envysion | Superior, CO | Aug. 2018 - Aug. 2021

- Developed and implemented the training program for the department, providing hands-on training and overseeing the onboarding of new hires before their assigned to respective teams.
- Established and maintained the department's knowledge base, ensuring the accuracy and currency of technical knowledge and work procedures.
- Collaborated in the creation and enhancement of standard operating procedures to optimize workflow efficiency within the department.
- Facilitated problem-solving efforts by coordinating with the director and other departments, offering assistance in resolving internal and external departmental issues.

Technical Customer Support Tier 1 and 2

Envysion | Superior, CO | Feb. 2016 - Aug. 2021

- Provided helpdesk support, resolving issues related to CCTV systems and handling advanced technical escalations.

Graphic Designer

SkillStore | Denver, CO | Jun. 2015 - May. 2016

- Created over 20 training video content using Premiere, provided UI concepts to the engineering team, and delivered high-quality illustrations for the company's mobile/web app.

Graphic Designer

Bross Group | Golden, CO | Jun. 2015 - Oct. 2015

- Designed digital content, produced marketing materials to promote the company's consulting strategies, and supported the marketing director in enhancing the company's digital presence.

Graphic Designer

Woolies LTD | Hong Kong | Feb. 2014 - Jun. 2014

- Assisted in formulating brand strategies, provided illustrations for projects, and created an e-commerce platform to facilitate product marketing to consumers.